



Successes and Challenges in Agency and Organizational Disaster Planning

Moderator: Andrea Zussman, The San Francisco
Foundation

Panel:

David Zwicky, Hospice by the Bay

Liz Darby, Marin City Community Development
Corporation

Christine Paquette, St. Vincent De Paul Society

Hospice By the Bay

Mission: be the premier provider of palliative and hospice services for patients and their caregivers needing care and support during final stages of life.

Programs:

Hospice Care Pediatric
Hospice and End of Life care
Palliative Care Community
Grief Counseling
Advanced Care Planning

300 Staff 500 volunteers 3 sites
Budget: \$35mil

Planning Efforts involved selected senior and middle mgrs and frontline associates over 3+ yrs.

Planned for both Service Delivery and Business Recovery

Disaster Mission:

- Ensure safety of patients and staff
- Ensure continued operations
- Prioritize service needs
- Assist community with recovery



Marin City Community Development Center

Mission: The MCCDC is an agency that has been committed to community and economic development for over 35 yrs. It provides innovative and meaningful programs and services focused primarily on education, skill training, job development, career development and helping individuals and families move towards financial stability and economic sustainability.

Programs:

Job Preparation Services
Employment Training

15 Staff 25 volunteers 1 site

Budget: \$2.5mil

Planning Efforts involved the entire staff since 2010

Planned for both Service Delivery and Business Recovery

Disaster Mission:

Prevention of and response to emergencies/disasters that may affect safety/wellness of the Agency and community residents. Include preparedness of community and volunteers, linking services with other County plans, coordination of emergency mgt training. Plan for improvements in community after disaster.

St. Vincent De Paul Society of Marin

Mission: Because we believe in the dignity of all people, the St. Vincent de Paul Society of Marin offers compassionate, individualized assistance to help our neediest neighbors obtain nutritious food, affordable housing, meaningful employment and a voice in their own community.

Programs:

Home visits-homelessness prevention, Free dining room, Community Court, Rotating Emergency Shelter

15 Staff 1000 volunteers | site
Budget: \$3.5mil

Planning Efforts involved Exec. Director, Assoc. Dir., Business Mgr,

Office Mgr, Client Services Mgr, Dining Room Mgr, other staff for 4 yrs

Planned for both Service Delivery and Business Recovery

Disaster Mission:

Organize staff and volunteers to provide practical assistance to people in crisis; maintain availability of healthy meals from free dining room as conditions permit; coordinate efforts with civil authorities and other groups organized for crisis response, lend emotional support to those in crisis; put out call for financial donations to support affected people.