



City of San Rafael

Catalog of Enterprise Systems

July 1, 2016

#	Vendor	System	Purpose	Categories	Custodian	Data Collection Frequency	Data Update Frequency
1	Granicus	Meeting Efficiency	Program Management	Meeting videos, agendas and minutes	City Clerk	Daily	As Needed
2	Granicus	Boards and Commissions	Program Management	Board applications and membership	City Clerk	Daily	As Needed
3	Laserfiche	Enterprise Content Management	Document Management	Electronic documents	City Clerk	Daily	Daily
4	MailChimp	The Rocket Science Group	Communications	eNewsletter, contacts	City Manager	Daily	As Needed
5	Sungard	CRW TRAKIT	Program Management	Building, planning and code enforcement	Community Development	Daily	Daily
6	OpenText	Alchemy	Document Management	Historical permit documents	Community Development	Static	Static
7	Active Network	CLASS	Program Management	Activity registration and facility reservations	Community Services	Daily	Daily
8	EZ-Care	EZ-Care	Program Management	Childcare participation and billing	Community Services	Daily	As Needed
9	Intuit	QuickBooks	Program Management	Senior program data	Community Services	Daily	As Needed
10	Intuit	QuickBooks	Financials	Event permits	Economic Development	Daily	As Needed
11	Tyler	Eden	Financials	Accounting, payroll and accounts payable	Finance	Daily	Daily
12	HdL	HdL Prime	Program Management	Business licenses	Finance	Daily	Daily
13	Quadrant	Receipt Accounting	Financials	Central cashiering	Finance	Daily	Daily
14	Sage	Timeslips	Financials	Time tracking and accounts receivable	Finance	Daily	Daily
15	Tyler	Eden	Personnel Management	Personnel	Human Resources	Daily	Daily
16	CalOpps	Employment Locator	Personnel Management	Recruitment	Human Resources	Daily	As Needed
17	Squarespace	Squarespace 5	Website Management	Website content	Information Technology	Daily	As Needed
18	MHSoftware	Connect Daily	Website Management	Event information	Information Technology	Daily	As Needed
19	Vroman	FormSite	Website Management	Online form submissions	Information Technology	Daily	As Needed
20	Microsoft	Exchange	Communications	Email, calendar, tasks and contacts	Information Technology	Daily	Daily
21	Shoretel	Connect	Communications	VOIP telephony	Information Technology	Daily	Daily
22	Innovative Interfaces	Sierra	Program Management	Library catalog	Library	Daily	As Needed

23	SenSource	Ve	Data Management	People counters	Library	Daily	Daily
24	SKIDATA	Parking Management	Program Management	Parking garage access	Parking Services	Daily	Daily
25	3C Payment	Integra	Financials	Parking payments	Parking Services	Daily	Daily
26	Intuit	QuickBooks	Financials	Parking permits	Parking Services	Daily	Daily
27	Microsoft	Excel	Financials	Encroachment permits	Public Works	Daily	As Needed
28	Vigilant	ALPR	Data Management	License plate reader	Police	Daily	As Needed
29	Spatial Wave	Field Mapplet	Program Management	Work orders	Public Works	Daily	As Needed
30	CaveoSys	MapServer	Data Management	GIS map data	Public Works	Daily	As Needed

In accordance with Section 6270.5 of the California Government Code, this document is available on the City's website (cityofsanrafael.org) and may be requested by the public at the City Clerk's office. This document is updated annually. For the purposes of this report an enterprise system is a multi-department system of record. This report excludes:

- 1) Information technology security systems, including firewalls and other cyber security systems.
- 2) Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.
- 3) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions.
- 4) Systems related to 911 dispatch and operation or emergency services.
- 5) Systems that would be restricted from disclosure pursuant to Section 6254.19 of the California Government Code.
- 6) The specific records that the information technology system collects, stores, exchanges, or analyzes.

Nothing in this section shall be construed to permit public access to records held by an agency to which access is otherwise restricted by statute, or to alter the process for requesting public records.